

*the difference
we're making*
TIP in 2007

20-81

age range of
TIP volunteers.

30

percent of TIP clients who
are elders

145

number of calls TIP
volunteers responded to
in 2007

283

first responders served by
TIP volunteers in 2007

406.5

number of hours spent on
calls in 2007

723

citizens were served by
TIP volunteers in 2007

Celebrating a Year of Accomplishments

Community Counseling Center's Trauma Intervention Program

Whether it entails sitting with an elderly man who just lost his wife while he waits for family to arrive or helping a mother find accurate information about the status of a child injured in a car accident, the *Trauma Intervention Program of Portland, Maine (TIP)* is there. TIP trains citizen volunteers to provide emotional and practical support to victims of traumatic events and their families in the first few hours following a tragedy. TIP was established in 2004, in partnership with the Junior League of Portland, Maine, and works in cooperation with the Portland, South Portland, Gorham, Westbrook and Scarborough police and fire departments, Maine State Police and Maine Medical Center. Volunteers are available 24 hours a day, 7 days a week, 365 days a year.

TIP adds Gorham, Westbrook & Scarborough to its service area in 2007. This year, TIP has expanded its services to better serve the greater Portland community. Trained volunteers are now available to first responders in five towns: Portland, South Portland, Gorham, Westbrook and Scarborough, as well as in Maine Medical Center's emergency and intensive care departments.

New *TIP for Teens* program to pair trained teenagers with adult volunteers. TIP staff and volunteers have been recruiting teen volunteers at area high schools for the new *TIP for Teens* program. Teen volunteers will be trained and paired with an experienced adult TIP volunteer as a mentor. Teen volunteers will be sent to calls that involve younger victims and witnesses to trauma, as they will be better able to connect with children and fellow teenagers. TIP for Teens is a great opportunity for students considering careers as social workers, first responders or other helping professions. If you are (or know of) a teenager interested in this exciting opportunity, call Avery Jenkins at 207.874.1030 or email tip@commcc.org.

TIP volunteers invited to participate in Cumberland County Disaster Drill. TIP volunteers joined first responders from Cumberland County at the Portland International Jetport on June 12th in a county-wide emergency preparedness drill. TIP was included in this exercise because of how valued the program is to area police officers firefighters and paramedics.



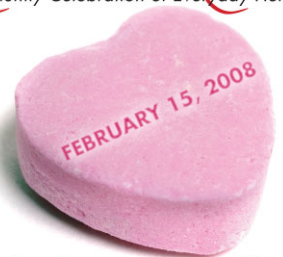
Portland Firefighters prepare for *Heroes with Heart*.



TIP Training Academy graduates, Fall 2007.

Save the Date

3rd Annual
Heroes with Heart
A Community Celebration of Everyday Heroes



Silent Auction ♥ Awards Dinner

Help us continue to make a difference

Does providing emotional first aid in the first hours following a tragedy really make a difference? First responders who have called upon TIP volunteers for assistance witness the positive, meaningful changes of early intervention after a trauma every day. Thanks to TIP, these first responders report feeling confident that, when they leave the scene, there is a caring TIP volunteer to support the emotional needs of individuals and families affected by trauma. And, as one person helped by TIP said, *"The volunteer was my angel when I really needed one. Thank you with all my heart."* We welcome you to be part of this life-changing work by [making a donation to TIP](#), or by [registering for our next volunteer training academy](#). FMI - call (207) 874.1030 or email tip@commcc.org.